

# System & User Requirements

Our JellyBeans product is designed to be straightforward and easy to use, with minimal administration by the customer, both on a hardware and software level. We strive to quickly resolve any and all issues regarding installation, performance and daily usage; however following these standard Requirements must be met before we can effectively do so.

## General User Requirements

- Users must have an overall general understanding of how to use a computer, including but not limited to\*:
  - Basic Windows skills, such as copy/paste functions and file & folder navigation in Windows Explorer
  - General Outlook email familiarity to adjust personal settings ( Outlook Rules & Alerts & Mail Account settings)

## User (Workstation) Hardware Requirements

- Operating Systems: Windows 10, Windows 11 (please make sure all updates and service packs are applied regularly)
- MINIMUM 8GB RAM (12GB+ Suggested). More RAM results in better performance.
- 10MB Hard Drive Space for setup and installation; additional storage required for database
- Video Resolution Minimum of 1280 x 800 (100% Resolution); settings that vary from the default proportions for your system may cause some pages to appear distorted
- Microsoft Outlook 2016 or Office 365 (for email integration & exports)
- High-Speed Internet Connection (for updates & remote support)
- Other computer hardware less than 3 years old.

**NOTE:** All JellyBeans data is stored in a proprietary data file system in the user's 'My Documents\JellyBeans' folder. JellyBeans includes backup utilities and encourages customers to regularly use them to prevent data loss in the event of any negative technical experience.

## JellyBeans Lifetime Updates

Many applications today are subscription-based which means you have to renew (pay) each year to keep getting updates with new features or bug fixes. When you purchase a USER license for JellyBeans, you can install and run it on as many of YOUR\* computers as you wish, and you can get updates any time they're released by clicking the **Updates?** button in User Preferences.

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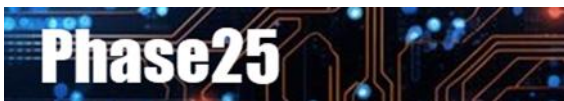
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